



Media Release 12/30/25

Kane County Announces Enhanced Countywide Coordinated Paratransit Program

Starting January 1, 2026, Kane County is making it easier than ever to use Ride in Kane.

The longtime Ride in Kane Program is transitioning to a new, countywide Coordinated Ride model—making it easier for riders to register, schedule trips, and access transportation. The enhanced program will feature one system, one set of rules and the same travel destinations for all eligible residents across Kane County.

Since 2008, Ride in Kane has helped seniors (65+) and individuals with disabilities get where they need to go—whether that’s a medical appointment, work, or another approved destination—through an advance-reservation transportation service. Over time, however, the program has been administered by more than 18 different community sponsors, which led to variations in eligibility, rules and access depending on where someone lived.

Under the new coordinated system, Pace Suburban Bus will continue operating the dial-a-ride service but will now manage a single rider registration system and a centralized call center. This provides riders with one place to register and schedule their rides.

Ride in Kane provides 24/7 curb-to-curb transportation for eligible Kane County residents:

- All vehicles are wheelchair accessible
- Shared-ride service; other passengers may be picked up or dropped off during your trip
- Curb-to-curb service; drivers do not escort riders outside the vehicle or carry packages
- One personal care attendant allowed per rider
- Riders under age 16 must be accompanied by an adult

For more information, visit **Ride in Kane** or call the new unified program line beginning **January 1, 2026**:  <https://kdot.kanecountyil.gov/RIK>

 (630) 762-2600  RideInKane@KaneCountyIL.gov

Ride in Kane averages about 44 new registered riders per month, with the majority being seniors and individuals with disabilities. There are nearly 10,000 registered riders, with an estimated 400 riders using Ride in Kane consistently each month and an average of approximately 5,000 rides per month.

Funding for Ride in Kane includes a 50% operating cost subsidy from Pace Suburban Bus. The remaining 50% will be funded through American Rescue Plan Act (ARPA) funds for veterans' trips and Section 5310 federal funds provided by the Regional Transportation Authority (RTA) for trips serving seniors and individuals with disabilities.

Contact:

Julie Mann

Kane County Public Information Office

Email: mannjulie@kanecountyil.gov